

ETC System Terms of Use

(Purpose)

Article 1.

These rules are decided by East Nippon Expressway Co., Ltd., Metropolitan Expressway Co., Ltd., Central Nippon Expressway Co., Ltd., West Nippon Expressway Co., Ltd., Hanshin Expressway Co., Ltd., Honshu-Shikoku Bridge Expressway Co., Ltd., and certain incorporated bodies such as prefectural organizations and city and town councils. These entities have publicly announced the items listed in Article 2, Clause 1 of the Ministerial Ordinance on Toll Collection Administration of Toll Road Automated Toll Collection Systems (Ordinance No.38 of the Ministry of Construction of 1999, hereafter called “the Ministerial Ordinance”). The rules determine the items that users must acknowledge and are based on the regulations in Article 2, Clause 2 of the Ministerial Ordinance.

(Compliance matters)

Article 2.

Users of the automated toll collection system for this toll road (hereafter referred to as the "ETC system") must comply with these rules. Failure to comply may result in the road administrators that manage the ETC system, such as East Nippon Expressway Co., Ltd., Metropolitan Expressway Co., Ltd., Central Nippon Expressway Co., Ltd., West Nippon Expressway Co., Ltd., Hanshin Expressway Co., Ltd., Honshu-Shikoku Bridge Expressway Co., Ltd., or other public corporations that accept payment through the ETC system, refusing the use of the ETC system.

(Use procedures)

Article 3.

After following the procedure mentioned in item No.1, users of the ETC system must perform the procedures outlined in items No.2 to 4 below.

1. Receive the ETC card from the ETC system administrator or an organization contracted by the road administrator to issue the card. (An ETC-equipped car is defined in Article 2, Clause 2 of the Road Transport Vehicle Act (Law No.185, 1951.) The on-board radio unit of such a car is defined here as unit that communicates data for toll payment via roadside antennas and that records the data necessary for toll payment.)
2. Acquire the on-board unit by purchasing or other means, which the on-board unit manufacturer has determined to be compatible with the vehicle using the ETC system.
3. Install the on-board unit described in the previous item in the car according to the manufacturer's instructions.
4. By the method specified in the Ministerial Ordinance Article 4, Clause 1, Item No. 3, render the on-board

unit mentioned in Item No. 2 useable by recording information necessary for toll payment (this process is hereafter called “setup”.)

(Handling of the on-board unit)

Article 4.

The user shall not disassemble or otherwise alter the on-board unit, as that may impair its ability to function.

2. The user shall not obstruct the radio of the on-board unit by putting an obstruction near the antenna.
3. Those who have obtained an on-board unit must reset it if any changes occur in the license plate (referring to the vehicle registration number plate and vehicle identification number plate) of the car where the on-board unit is installed, if the car with the on-board unit installed is modified to a structure capable of towing, or if the on-board unit is replaced with another one, or if any changes occur to the information set up.

(Handling of the ETC card)

Article 5.

The user shall not disassemble or otherwise alter the card, as that may impair its function.

2. If the recipients of ETC cards lose their cards, have them stolen, or if the cards become broken or deformed, they must immediately inform the ETC card issuer of the incident.
3. ETC cards that have expired or have been declared invalid by either the road administrators who manage the ETC system or the ETC card issuer based on their contract with the ETC system-acquiring road administrators cannot be used.

(Restrictions on the use of the ETC system, etc.)

Article 6.

A person using the ETC System shall securely insert the ETC card into the on-board unit and, after confirming that the ETC System is ready for use, pass through a lane displaying “ETC,” “ETC Only,” “ETC/General,” or “ETC/Support” on the lane information board (which means a signboard installed above the tollgate lanes indicating whether or not the ETC System is available; the same shall apply hereinafter) (hereinafter referred to as “ETC lane”), a lane at a Smart Interchange (which means an interchange equipped solely with ETC-exclusive facilities as prescribed in the main text of Article 13, paragraph (2), item (iii) of the Ordinance for Enforcement of the Act on Special Measures concerning Road Construction and Improvement (Ministry of Construction Ordinance No. 18 of 1956), and which permits passage only for vehicles using ETC as prescribed in item (i) of the same paragraph, among the facilities that have received connection approval under Article 11-2, paragraph (1) of the National Expressway Act (Act No. 79 of 1957) or under Article 48-5, paragraph (1) of the Road Act (Act No. 180 of 1952); the same shall apply hereinafter), excluding lanes other than tollgates where ETC communication facilities displaying “ETC” are installed, or a lane requiring a temporary stop (meaning tollgates specified in Article 6 and other relevant

provisions of the Detailed Regulations for the Implementation of the ETC System Usage Rules; the same shall apply hereinafter).

(Restrictions on use of the ETC System, etc.)

Article 7.

The Road administrators that manage the ETC system may, if necessary for road management, restrict or suspend the use of the ETC system without notice.

(Precautions while driving)

Article 8.

Those who use the ETC System must comply with the following requirements when passing through ETC lanes:

1. To verify that the ETC lane is available for use, check that the lane information board indicates “ETC,” “ETC Only,” “ETC/General,” or “ETC/Support,” and reduce your speed to 20 kilometers per hour or less before entering the lane.

2. Drive slowly through the ETC lane.

3. Maintain a sufficient distance from the vehicle ahead, as the preceding vehicle may come to a stop.

In particular, on lanes displaying “ETC/General” or “ETC/Support,” please be aware that the preceding vehicle may stop if it is not using the ETC System.

4. If the roadside display unit (a device installed on the side of the lane that indicates whether passage is allowed, as well as the classification of the vehicle and the amount of toll fees, etc., hereinafter the same) shows “↑”, passage is allowed, and if it shows “STOP 停車,” the passage is not allowed. Therefore, please confirm these displays.

5. When the roadside display unit indicates “STOP 停車,” the horizontal bar installed on the ETC lane (hereinafter referred to as the “gate,” the same shall apply hereinafter) will not open or will close. The driver must stop the vehicle before the gate and follow the instructions of the attendant. In this case, do not exit the vehicle or move forward or backward unnecessarily.

6. When the roadside display unit indicates “↑,” confirm that the gate on the ETC lane is open and proceed slowly while paying attention to avoid colliding with the gate or other facilities.

7. Do not drive parallel to or overtake other vehicles.

2. Users of the ETC System must comply with the following requirements when passing through Smart IC lanes and ETC lanes that require a temporary stop:

1. Drivers must enter at a slow speed according to the guide signs installed around the lane and come to a complete stop at the designated stopping position (hereinafter referred to as the “stopping position”).

If it is necessary to press the communication start button at the stopping position, follow the instructions

on the guide signs.

2. Do not drive parallel to or overtake other vehicles.

3. Confirm that the gate on the ETC lane is open and proceed slowly while paying attention to avoid colliding with the gate or other facilities.

4. If the gate does not open, stop the vehicle before the gate and inform the attendant.

3. Those who use the ETC System with a motorbike (a light motorbike, including one with a sidecar (including a motorbike with an astride seat, a bar-handle, and/or with three wheels with the driver's side open and registered as a three-wheeled motorbike with a hood; (A motorbike is defined here as a light motorbike, including one with a sidecar)) is specified in Article 3 of the Road Transport Vehicle Act) must comply with the following requirements, in addition to the matters listed in the preceding two paragraphs, when passing through ETC lanes, Smart IC lanes, or ETC lanes that require a temporary stop:

1. Confirm that it is a lane where two-wheeled vehicles are permitted to pass by checking the guide signs or road markings, and then enter the lane.

2. If the method of passage is indicated by signs or road markings, follow these indications when passing through.

3. Enter one vehicle at a time in a straight line, without swerving or veering off, and maintaining sufficient distance from the preceding vehicle.

4. Users of two-wheeled vehicles (excluding sidecar-equipped motorcycles in this paragraph only) who use the ETC System must, when passing through an ETC lane, if the gate does not open or closes, avoid backing up notwithstanding the provisions of item 5 of paragraph 1, pay sufficient attention to the gate and following vehicles, ensure safety, and leave the ETC lane while avoiding the gate. In such cases, from a location where parking or stopping is not prohibited, confirm safety and promptly contact the ETC Road Administrator responsible for managing the ETC lane concerned, and follow their instructions.

5. As there may be staff crossing the lanes, please proceed with caution.

6. Users of the ETC system should follow the signs or other methods of indication when passing through areas near ETC communication facilities where the "ETC" display is present, except at tollgates. In this case, do not drive side by side, overtake, or drive on the shoulder in the same lane.

(Method of passage when not using the ETC system)

Article 9.

Those who do not use the ETC System must not enter lanes displaying "ETC" or "ETC Only" on the lane information board, Smart IC lanes, or ETC lanes that require a temporary stop. If you mistakenly enter any of these lanes, stop the vehicle before the gate and follow the instructions of the attendant. In such cases, do not exit the vehicle or move forward or backward unnecessarily.

(Calculation of toll fees)

Article 10.

For those using the ETC System, the toll fee will be calculated based on the passage data recorded by the recording device of the Road administrators that manage the ETC system.

If the ETC system is used, the passage fee will be calculated based on the passage data recorded in the ETC system handling road manager's recording device.

(Disclaimer)

Article 11.

The ETC system road administrators will not be responsible for any damages incurred by those who attempt to use the ETC system or those who have used the ETC system without following these terms of use.

(Other rules)

Article 12.

If a certificate of use is required, or if someone wishes to apply for the disability discount or for any other necessary matters related to the use of the ETC system, separate provisions will be established in addition to those specified in these terms of use.

Additional provisions

1. These terms of use shall come into effects on April 1st, 2026.
2. These terms of use supersede those that took effect on November 9th, 2025 (hereinafter the "Former ETC System Terms of Use.")

If acts committed in accordance with the Former ETC System Terms of Use and before these terms of use take effect remain in force when applying the provisions of these terms of use, these acts shall be regarded as committed in accordance with these terms of use.