

ETC System Terms of Use

(Purpose)

Article 1.

These rules are decided by East Nippon Expressway Co., Ltd., Metropolitan Expressway Co., Ltd., Central Nippon Expressway Co., Ltd., West Nippon Expressway Co., Ltd., Hanshin Expressway Co., Ltd., Honshu-Shikoku Bridge Expressway Co., Ltd., and certain incorporated bodies such as prefectural organizations and city and town councils. These entities have publicly announced the items listed in Article 2, Clause 1 of the Ministerial Ordinance on Toll Collection Administration of Toll Road Automated Toll Collection Systems (Ordinance No.38 of the Ministry of Construction of 1999, hereafter called “the Ministerial Ordinance”). The rules determine the items that users must acknowledge and are based on the regulations in Article 2, Clause 2 of the Ministerial Ordinance.

(Compliance matters)

Article 2.

Users of the automated toll collection system for this toll road (hereafter referred to as the "ETC system") must comply with these rules. Failure to comply may result in the road administrators that manage the ETC system, such as East Nippon Expressway Co., Ltd., Metropolitan Expressway Co., Ltd., Central Nippon Expressway Co., Ltd., West Nippon Expressway Co., Ltd., Hanshin Expressway Co., Ltd., Honshu-Shikoku Bridge Expressway Co., Ltd., or other public corporations that accept payment through the ETC system, refusing the use of the ETC system.

(Use procedures)

Article 3.

After following the procedure mentioned in item No.1, users of the ETC system must perform the procedures outlined in items No.2 to 4 below.

1. Receive the ETC card from the ETC system administrator or an organization contracted by the road administrator to issue the card. (An ETC-equipped car is defined in Article 2, Clause 2 of the Road Transport Vehicle Act (Law No.185, 1951.) The on-board radio unit of such a car is defined here as unit that communicates data for toll payment via roadside antennas and that records the data necessary for toll payment.)
2. Acquire the on-board unit by purchasing or other means, which the on-board unit manufacturer has determined to be compatible with the vehicle using the ETC system.
3. Install the on-board unit described in the previous item in the car according to the manufacturer’s instructions.
4. By the method specified in the Ministerial Ordinance Article 4, Clause 1, Item No. 3, render the on-board unit mentioned in Item No. 2 useable by recording information necessary for toll payment (this process is hereafter called “setup”). However, those who will be using the ETC system with a motorbike (a light motorbike, including one with a sidecar (including a motorbike with an astride seat, a bar-handle, and/or

with three wheels with the driver's side open and registered as a three-wheeled motorbike with a hood; (A motorbike is defined here as a light motorbike, including one with a sidecar)) is specified in Article 3 of the Road Transport Vehicle Act) must follow the other regulations set by the road administrators that manage the ETC system before setting up and registering the prescribed particulars to the road administrators that manage the ETC system.

(Handling of the on-board unit)

Article 4.

The user shall not disassemble or otherwise alter the on-board unit, as that may impair its ability to function.

2. The user shall not obstruct the radio of the on-board unit by putting an obstruction near the antenna.

3. Those who have obtained an on-board unit must reset it if any changes occur in the license plate (referring to the vehicle registration number plate and vehicle identification number plate) of the car where the on-board unit is installed, if the car with the on-board unit installed is modified to a structure capable of towing, or if the on-board unit is replaced with another one, or if any changes occur to the information set up.

(Handling of the ETC card)

Article 5.

The user shall not disassemble or otherwise alter the card, as that may impair its function.

2. If the recipients of ETC cards lose their cards, have them stolen, or if the cards become broken or deformed, they must immediately inform the ETC card issuer of the incident.

3. ETC cards that have expired or have been declared invalid by either the road administrators who manage the ETC system or the ETC card issuer based on their contract with the ETC system-acquiring road administrators cannot be used.

(Restrictions on the use of the ETC system, etc.)

Article 6.

ETC system users should securely insert the ETC card into the on-board unit, confirm that the ETC system is available for use, and proceed through the lanes that can be used by the ETC system (hereinafter referred to as "ETC lanes").

(Restrictions on use of the ETC System, etc.)

Article 7.

The Road administrators that manage the ETC system may, if necessary for road management, restrict or suspend the use of the ETC system without notice.

(Precautions while driving)

Article 8.

Those who use the ETC system must comply with the following requirements when passing through ETC lanes (excluding Smart IC (Smart IC refers to interchanges where only ETC exclusive facilities as defined in Article 13, Paragraph 2, Item 3 of the Act on Special Measures concerning Road Construction and Improvement (Ministry of Construction Order No. 18 of 1956) are installed, which are facilities designated

under Article 11, Paragraph 1, Item 1 of the National Expressway Law (Act No. 79 of 1957, as amended) for which permission for connection has been granted based on the provisions of Article 11-2, Paragraph 1 of the same Act, or facilities designated under Article 48-4, Paragraph 1, Item 1 of the Road Act (Act No. 180 of 1952, as amended) for which permission for connection has been granted based on the provisions of Article 48-5, Paragraph 1 of the same Act, and only ETC-equipped vehicles as defined in the same Item “イ (reads “I”)" are allowed to pass,) lanes and ETC lanes that require a stop, except for toll gates specified in Article 5 (“Other matters”) of the ETC system Terms of Use Implementation Rules; the same applies below).

1. To verify that the ETC lane is available for use, check the lane display board for signs that read "ETC," "ETC 専用 (or “ETC exclusive”, meaning the lanes with these signs correspond to ETC exclusive facilities specified in Article 13, Paragraph 2, Item 3 of the Ordinance for Enforcement of the Act on Special Measures concerning Road Construction and Improvement. Only vehicles using the ETC system are allowed to pass)," or “ETC/一般” (or “ETC/Cash”; which means the lanes with this sign correspond to either ETC/general common attendant facility specified in Article 13, Paragraph 2, Item 4, or ETC/general common mechanical facility specified in Paragraph 5 of the Ordinance for Enforcement of the Act on Special Measures concerning Road Construction and Improvement. Vehicles that use the ETC system and vehicles that stop at a tollgate to pay toll fees (excluding light vehicles among the road transport vehicles defined in Article 2, Paragraph 1 of the Road Transport Vehicle Act) can pass through,) or "ETC/サポート"(or "ETC/Support"; the lanes with this sign correspond to ETC exclusive facilities specified in Article 13, Paragraph 2, Item 3 of the Ordinance for Enforcement of the Act on Special Measures concerning Road Construction and Improvement. In principle, only vehicles using the ETC system are allowed to pass. However, vehicles that stop at a tollgate to pay toll fees or require confirmation necessary for determining the toll fee, and vehicles that require communication with staff can also pass through by stopping in front of the opening and closing bar (referred to as "gate" below) on the ETC lane, regardless of whether the bar is open or closed, and following the instructions of the attendant.)" Once you have confirmed that the lane is open, reduce your speed to 20 kilometers per hour or less before entering the lane.

2. Drive slowly through the ETC lane.

3. Keep an ample gap between your car and the car ahead, as that car may stop unexpectedly. Be especially careful on lanes marked “ETC/一般” or “ETC/サポート” as a car ahead that is not using the ETC System will stop briefly.

4. If the roadside display unit (a device installed on the side of the lane that indicates whether passage is allowed, as well as the classification of the vehicle and the amount of toll fees, etc., hereinafter the same) shows "↑", passage is allowed, and if it shows "STOP 停車," the passage is not allowed. Therefore, please confirm these displays.

5. When the roadside display unit indicates “STOP 停車,” the gate will not open or close; the driver

must stop the car before the gate and follow the instructions of the staff. In this case, do not get out of the vehicle or move forward or backward unnecessarily.

6. When the roadside display unit indicates “↑,” confirm that the gate on the ETC lane is open and proceed slowly while paying attention to avoid colliding with the gate or other facilities.

7. Do not drive parallel to or overtake other vehicles.

2. Users who use the ETC system must comply with the following when passing through Smart IC lanes (excluding lanes with ETC communication facilities installed and indicated by "ETC" signs outside of tollgates) and ETC lanes that require a temporary stop:

1. Drivers must enter at a slow speed according to the guide signs installed around the lane and come to a complete stop at the designated stopping position (hereinafter referred to as the "stopping position"). If it is necessary to press the communication start button at the stopping position, follow the instructions on the guide signs.

2. Do not drive parallel to or overtake other vehicles.

3. Confirm that the gate on the ETC lane is open and proceed slowly while paying attention to avoid colliding with the gate or other facilities.

4. If the gate does not open, stop in front of the gate, and inform the staff.

3. Those who use the ETC system on a two-wheeled vehicle must comply with the following items in addition to the matters listed in the preceding two items when passing through the ETC lane:

1. Confirm that it is an ETC lane where two-wheeled vehicles are allowed to pass by checking the guide signs or the road markings, and then enter the lane.

2. If the method of passage is indicated by signs or road markings, follow these indications when passing through.

3. Enter one vehicle at a time in a straight line, without swerving or veering off, and maintaining sufficient distance from the preceding vehicle.

4. Users of two-wheeled vehicles (excluding sidecar-equipped motorcycles only in this item) who use the ETC system must, when using a lane with lane display boards showing "ETC" or "ETC専用" markings, in the event that the gate does not open or closes, avoid backing up without regard to the provisions of item 5 of the first paragraph, pay sufficient attention to the gate and following vehicles, confirm safety, and evacuate from the ETC lane while avoiding the gate. In this case, from a location where parking and stopping are not prohibited, promptly contact the ETC Road Administrator in charge of managing the ETC lane in question, confirm safety, and follow their instructions.

5. As there may be staff crossing the lanes, please proceed with caution.

6. Users of the ETC system should follow the signs or other methods of indication when passing through areas near ETC communication facilities where the "ETC" display is present, except at tollgates. In this case, do not drive side by side, overtake, or drive on the shoulder in the same lane.

(Method of passage when not using the ETC system)

Article 9.

Users who do not use the ETC system must not enter ETC lanes, Smart IC lanes, or ETC lanes requiring a stop where lane display boards show "ETC" or "ETC専用". If you mistakenly enter these lanes, stop in front of the gate, and follow the instructions of the attendant. In this case, do not get out of the car or move forward or backward without permission.

(Calculation of toll fees)

Article 10.

For those using the ETC System, the toll fee will be calculated based on the passage data recorded by the recording device of the Road administrators that manage the ETC system.

If the ETC system is used, the passage fee will be calculated based on the passage data recorded in the ETC system handling road manager's recording device.

(Disclaimer)

Article 11.

The ETC system road administrators will not be responsible for any damages incurred by those who attempt to use the ETC system or those who have used the ETC system without following these terms of use.

(Other rules)

Article 12.

If a certificate of use is required, or if someone wishes to apply for the disability discount or for any other necessary matters related to the use of the ETC system, separate provisions will be established in addition to those specified in these terms of use.

Additional provisions

1. These terms of use shall come into effects on March 26th, 2023.
2. These terms of use supersede those that took effect on March 1st, 1992 (hereinafter the "Former ETC System Terms of Use.")

If acts committed in accordance with the Former ETC System Terms of Use and before these terms of use take effect remain in force when applying the provisions of these terms of use, these acts shall be regarded as committed in accordance with these terms of use.